

Consumer-to-Provider (C2P)	Provider-to-Consumer (P2C)	Provider-to-Provider (P2P)
<p><b>Key Characteristics</b></p> <ul style="list-style-type: none"> <li>✓ Patient initiated</li> <li>✓ Often episodic</li> <li>✓ On demand</li> </ul> <p><b>Common Service Types</b></p> <ul style="list-style-type: none"> <li>✓ Online patient consultations (Original ATA Program Scope)</li> <li>✓ Primary care</li> <li>✓ Urgent care</li> <li>✓ Nursing or clinical triage</li> <li>✓ Tele-mental health</li> </ul> <p><b>Common Originating Sites</b></p> <ul style="list-style-type: none"> <li>✓ At patient discretion</li> <li>✓ Typically non-clinical sites</li> <li>✓ Employer worksites</li> </ul>	<p><b>Key Characteristics</b></p> <ul style="list-style-type: none"> <li>✓ Provider initiated</li> <li>✓ Either a pre-existing relationship or ongoing relationship</li> <li>✓ Typically single provider and scheduled</li> </ul> <p><b>Common Service Types</b></p> <ul style="list-style-type: none"> <li>✓ Primary care</li> <li>✓ Urgent care</li> <li>✓ Specialty care</li> <li>✓ Telepsychiatry, Tele-mental health</li> <li>✓ Case management</li> <li>✓ Telerehabilitation</li> <li>✓ Pre- and post-surgical consultations</li> </ul> <p><b>Common Originating Sites</b></p> <ul style="list-style-type: none"> <li>✓ Provider clinics</li> <li>✓ Kiosks</li> <li>✓ Retail health clinics</li> <li>✓ Schools</li> <li>✓ Corrections and institutions</li> <li>✓ Post-acute care facilities</li> <li>✓ Employer worksites</li> <li>✓ Home-based services</li> </ul>	<p><b>Key Characteristics</b></p> <ul style="list-style-type: none"> <li>✓ Provider initiated; minimum two treating providers</li> <li>✓ Either episodic or ongoing</li> <li>✓ Includes specialty consultations</li> </ul> <p><b>Common Service Types</b></p> <ul style="list-style-type: none"> <li>✓ Includes comprehensive specialty services</li> <li>✓ Primary care provider (PCP) to specialists</li> <li>✓ Specialist to specialists</li> <li>✓ Specialist to hospitals i.e. Tele-ICU, Telepsychiatry, Telestroke</li> <li>✓ Teleradiology</li> <li>✓ Telepathology</li> <li>✓ Ambulance services</li> </ul> <p><b>Common Originating Sites</b></p> <ul style="list-style-type: none"> <li>✓ Hospitals</li> <li>✓ Health systems</li> <li>✓ Provider clinics</li> <li>✓ Correctional facilities</li> <li>✓ Post-acute care facilities</li> </ul>